

Public Confidence Survey Results

The Government has set every force a target to raise public confidence that the police and local council are dealing with the anti-social behaviour and crime issues that matter locally.

The proportion of people surveyed in each of the following areas agree that the police and local council are dealing with the anti-social behaviour and crime issues that matter in their area:

Area	Proportion	Total number of surveys	Confidence interval
Ashfield	59.8%	677	+/- 3.7%
Bassetlaw	62.2%	740	+/- 3.5%
Broxtowe	71.2%	663	+/- 3.4%
Gedling	71.1%	675	+/- 3.4%
Mansfield	72.4%	695	+/- 3.3%
Newark & Sherwood	61.8%	676	+/- 3.7%
Nottingham City	72.6%	620	+/- 3.5%
Rushcliffe	72.7%	707	+/- 3.3%
Overall Nottinghamshire result	67.9%	5453	+/- 1.2%

These are the results of a telephone survey that was conducted in these areas which asked local people whether they agree that:

“The police and local council are dealing with the anti-social behaviour and crime issues that matter in this area”.

Care should be taken in making comparisons in local indicators that have used different survey techniques. [see footnote]

[Footnote] The survey is based on a quota sample of people in the local area. The use of a quota sample seeks to ensure the results are broadly representative of the local population. Quota samples may inadvertently introduce unknown sources of statistical bias.

The proportion is an estimate of the 'true' population proportion had the entire adult population in the area been surveyed. The size of the confidence interval is dependent on the proportion of people who agree with the question, and the total number of surveys. The confidence interval is calculated at the 95% level and indicates that the 'true' population proportion is likely to sit within the range denoted by the proportion plus or minus the confidence interval.

About the results:

The importance of public confidence is at the heart of the Policing Green Paper: *From the Neighbourhood the National: Policing Our Communities Together* which set out the Government's expectation that there will be a significant improvement in public confidence over the next three years.

This new single target, to increase the public's confidence that their police and local council are dealing with crime and anti-social behaviour issues that matter locally, is now the only top-down numerical target on individual forces which the Home Office monitors directly. Whilst the British Crime Survey can monitor progress at force level it cannot yield data beyond this level. The public confidence survey undertaken by Nottinghamshire Police has been designed to provide a further breakdown so we can understand and tackle the issues faced by our local communities

Seeking to improve the quality of service provided to the community is a priority for Nottinghamshire Police and Nottinghamshire Police Authority. Our vision is 'Policing For You' by working in partnership to protect and reassure through a visible and accessible service that is flexible and responsive to community and individual needs. The information that is gathered from this survey and the subsequent analysis will contribute to delivering a policing service that meets the changing needs and expectations of the diverse population of Nottinghamshire.