

Our Ref: 001608/13



Freedom of Information Section
Nottinghamshire Police HQ
Sherwood Lodge, Arnold
Nottingham NG5 8PP

Tel: 101
Ext 800 2507
Fax: 0115 967 2896

22 March 2013

Request under the Freedom of Information Act 2000 (FOIA)

I write in connection with your request for information, which was received by Nottinghamshire Police on 22/02/2013.

Following receipt of your request searches were conducted within Nottinghamshire Police to locate the information you require.

Please find below answers to your questions:-

RESPONSE

Under S 1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that Nottinghamshire Police does hold the information you have requested.

Please could you tell me how much was your foreign language translation costs for the 2011/12 financial year. Could you please include written and verbal translation costs as well as interpreters.

Total costs of Foreign Language Translation Costs for the financial year 2011/2012 = £429,350.46

*Please note this figure comprises of Costs of Interpreters and Translation Services and costs of telephone Interpreting.

Could you also tell me how many languages were needed to be translated and could you list these languages individually.

Please see the response below in the form of an Excel table.



2011/12 Costs of Interpreters and Translation Services.

Interpreting-information provided by CINTRA and therefore may not agree to the amounts paid through our finance system.

Language	Volume	Total Assignment Duration (hh.mm)	Total Charge
Polish	882	2,797.28	£163,537.63
Russian	201	543.12	£ 31,042.40
Urdu	174	357.40	£ 24,137.89
Romanian	153	596.12	£ 31,952.55
Lithuanian	150	452.45	£ 25,151.56
Czech	81	186.17	£ 10,621.90
Kurdish - Sorani	73	199.75	£ 12,143.93
Chinese Mandarin	65	182.55	£ 11,776.55
British Sign	65	140.03	£ 7,437.15
Punjabi - India	49	99.67	£ 9,162.61
Latvian	34	92.53	£ 5,865.85
Slovakian	34	89.78	£ 4,988.43
Farsi - Iranian	31	103.07	£ 5,629.90
Turkish	30	111.67	£ 5,665.85
Vietnamese	27	113.45	£ 6,322.67
Hungarian	22	67.57	£ 4,126.61
Arabic	22	73.45	£ 3,821.51
Punjabi - (P Mirpuri)	17	54.75	£ 2,703.35
French	16	43.60	£ 3,360.83
Cantonese	15	68.07	£ 3,928.80
Pushtu	15	34.50	£ 2,115.88
Farsi - Dari	13	32.43	£ 1,871.25
Bengali	11	29.00	£ 1,769.07
Tamil	11	41.25	£ 2,259.60
Portuguese	10	18.92	£ 1,842.30
Tigrinya	9	30.33	£ 1,566.60
Spanish	9	26.75	£ 1,444.90
Italian	8	15.92	£ 986.85
Hindi	8	12.10	£ 1,125.89
Thai	8	26.00	£ 1,280.85
Bulgarian	6	13.58	£ 999.32
Gujarati	5	14.85	£ 737.80
Albanian	4	5.42	£ 382.65
Greek	3	3.50	£ 167.95
Bengali-Sylheti	2	4.17	£ 222.30
Dutch	2	0.00	£ 414.33
Slovenian	2	0.00	£ 58.25
Kurdish - Badini	2	4.17	£ 226.75
Somali	2	12.75	£ 582.30
Mongolian	2	3.00	£ 289.65
Twi	1	2.50	£ 136.05
Amharic	1	4.50	£ 279.50
Malayalam	1	3.67	£ 181.40
Nepalese	1	6.25	£ 317.45
German	1	5.33	£ 272.10

Croatian	1	1.00	£ 55.90
Grand Total	2,279	6,724.35	£394,964.86

2011/12 Costs of Telephone Interpreting

Telephone Interpreting information Collated from Language Line Invoices.

Language	Sum of Charges
Polish	£15,862.20
Romanian	£3,985.20
Lithuanian	£2,229.50
Czech	£1,662.80
Russian	£1,198.30
Urdu	£1,130.10
Mandarin	£931.10
Slovak	£855.30
Latvian	£744.30
Farsi	£700.90
Punjab	£528.30
Arabic	£502.00
Kurdish	£499.90
Vietnamese	£393.70
Hungarian	£348.40
Spanish	£274.10
Italian	£255.20
Turkish	£239.00
Tigrinya	£181.40
Tamil	£159.10
Pashto	£157.00
Cantonese	£148.10
Bulgarian	£142.40
Bengali	£137.00
Amharic	£121.90
Sorani	£121.60
Portuguese	£108.10
Thai	£94.20
French	£86.30
German	£80.20
jur	£78.40
Lingala	£73.60
Albanian	£73.50
Hindi	£41.80
Japanese	£40.80
Mandingo	£34.30
Dari	£30.80
Croatian	£26.40
Bosnian	£22.40
Nepali	£22.40
Greek	£15.40
Ukrainian	£8.00
Indonesian	£6.30

Kurmanji	£6.30
Malay	£6.30
Somali	£4.20
Telugu	£4.20
Swahili	£3.50
Dutch	£2.40
Akan	£2.10
Gujarati	£2.10
Armenian	£1.40
Hmong	£1.40
Grand Total	£34,385.60

Complaints Rights

Your attention is drawn to the enclosed review procedure, which details your right of complaint.

Copyright

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I would like to take this opportunity to thank you for your interest in Nottinghamshire Police.

Should you have any further enquiries concerning this matter, please write or contact the Freedom of Information Officer on telephone number 0115 9672507 or e-mail freedomofinformation@Nottinghamshire.pnn.police.uk quoting the above reference number.

Yours sincerely

Disclosure Officer

Are you dissatisfied with your response?

If so, prior to lodging a formal complaint, you are welcome and encouraged to discuss the decision with the case officer that dealt with your request.

Ask to have the decision looked at again

The quickest and easiest way to have the decision reconsidered is to telephone the case officer that is identified at the end of your decision letter.

That person will be able to discuss the decision, explain any issues and assist with any problems.

Formal Independent Review

If you are dissatisfied with the handling procedures or the decision made by Nottinghamshire Police under the Freedom of Information Act 2000, you can request an Independent Review.

Upon receipt for a review of the initial request response, an independent audit officer from Information Management will review the request and assess whether it has been satisfactorily processed in accordance with policy and procedure.

Requests for Independent Reviews requests should be made in writing to-

Force Information Manager
Nottinghamshire Police
Force Headquarters
Sherwood Lodge
Arnold
Nottingham
NG5 8PP

The Audit officer will record and communicate his/her decision to the information requester within 20 working days.

Appeals

If the findings of the formal independent review do not meet your approval, you can register an appeal against the decision.

An investigation will then take place by the Freedom of Information officer, which will be reported and presented to the Internal Appeal Board. This will include a full account of the reasoning for or against disclosure and the application of any relevant exemptions.

The Internal Appeal Board will consist of at least a member of the Chief Officer Team, a member of the Legal Team and the Force Information Manager.

Appeals should be registered in writing to:

Freedom of Information Officer
Nottinghamshire Police
Force Headquarters
Sherwood Lodge
Arnold
Nottingham
NG5 8PP

Alternatively E-mail: Freedomofinformation@nottinghamshire.pnn.police.uk

Or call: 01159672507

Applications to the Information Commissioner

If you then remain dissatisfied, you may make an application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make an application to the Information Commissioner, please visit their website at www.informationcommisioner.gov.uk

Alternatively, Write to:

Information Commissioner's Office
Wycliffe House
Water lane
Wilmslow
Cheshire
SK9 5AF

Or call: 01625 545700.