

Our Ref: 001809/15



Freedom of Information Section
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Sherwood Lodge, Arnold
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14 April 2015

Request under the Freedom of Information Act 2000 (FOIA)

I write in connection with your request for information, which was received by Nottinghamshire Police on 16/03/2015.

Following receipt of your request searches were conducted within Nottinghamshire Police to locate the information you require.

Please find below answers to your questions:-

RESPONSE

Under S 1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that Nottinghamshire Police does hold the information you have requested.

Question 1

How many handheld mobile data devices have you deployed currently, and of what make and model?

Currently deployed 2,400 Blackberry devices to both operational staff and support. These are a mixture of 9900 model and the 9720 model.

- a. Who was the vendor and were they purchased as part of a package including installation and maintenance?

Previous Vendor was 02. Vendor now is Vodafone.

- b. What is the number of handheld mobile data devices are you likely to deploy in the future and will they be of the same make and model?

Mobile data refresh is currently undergoing transition and no decisions have yet been as to the number of handheld devices to be deployed and of what make.

Question 2

How many vehicle mounted mobile data devices have you deployed currently, and of what make and model?

130 Tetra tab devices

a. Who was the vendor and were they purchased as part of a package including installation and maintenance?

Strobe Solutions. No extra Packages

b. What is the number of vehicle mounted data devices are you likely to deploy in the future and will they be of the same make and model?

This is again pending and awaiting a decision as part of the mobile data refresh.

Question 3

Who provides the software for your mobile data devices?

OS Software comes pre-installed on the devices from Blackberry. Additional third party software is provided by Captita

Question 4

Who provides the integration services and maintenance for your mobile data services?

Integration services is provided by beat/Capita solutions maintenance is done by Vodafone if there are any issues to the service.

Question 5

What bearer is used by your mobile data devices e.g. GPRS, GSM, Airwave and who is the service provider?

GPRS, Edge, 3G provided by Vodafone

Question 6

What functions/applications are used on the mobile data devices (please indicate all that apply) e.g.

a. ***Address check***

- b. ~~APLS/AVLS~~
- c. ~~Missing from home~~
- d. ~~Collision and Accident Reports~~
- e. ~~Criminal intelligence management~~
- f. **Crime recording**
- g. ~~DVLA driver and vehicle check~~
- h. **Email & Calendar**
- i. ~~Fix penalty notice issue~~
- j. **Force Intranet Access**
- k. ~~HOLMES2~~
- l. ~~Insurance database~~
- m. ~~Licensing database~~
- n. ~~Mobile Fingerprinting~~
- o. ~~National Mobile Phone Register~~
- p. ~~NICHE RMS~~
- q. ~~NSPIS Case Management. NSPIS or other custody management~~
- r. ~~PNC/SCRO check~~
- s. **Property/exhibits database**
- t. **Stop and Search/Account**
- u. **Tasking and Briefing**
- v. ~~View and update logs~~
- w. ~~Warrant Database~~
- x. ~~Other (please specify)~~

Question 7

Who is the main point of contact for Mobile data within the organization?

The Force Service Desk

Question 8

The date as to when the contract review process will begin for the software you use on your mobile devices

Currently undergoing

Question 9

Who provides the mobile data gateway?

Vodafone

Complaints Rights

Your attention is drawn to the enclosed review procedure, which details your right of complaint.

Copyright

Nottinghamshire Police in complying with their statutory duty under Sections 1 and 11 of the Freedom of Information Act 2000 (FOIA) to release the enclosed information will not breach the Copyright, Designs and Patents Act 1988.

However, the rights of the copyright owner of the enclosed information will continue to be protected by law. Applications for the copyright owner's written permission to reproduce any part of the attached information should be addressed to the Force Solicitor, Nottinghamshire Police, Force Headquarters, Sherwood Lodge, Arnold, Nottinghamshire, NG5 8PP.

I would like to take this opportunity to thank you for your interest in Nottinghamshire Police.

Should you have any further enquiries concerning this matter, please write or contact the Freedom of Information Officer on telephone number 0115 9672507 or e-mail freedomofinformation@Nottinghamshire.pnn.police.uk quoting the above reference number.

Yours sincerely

Disclosure Officer

Are you dissatisfied with your response?

Nottinghamshire Police has a duty to implement a complaints process in relation to Freedom of Information Act requests. If you are not content with our response, you may appeal, this process is known as an 'Internal Review'

Internal reviews are intended to be a fair and impartial means of reviewing the original request process.

You can appeal about your request if you:-

- Disagree with the Forces interpretation of your request;
- Believe the Force hold more information than has been disclosed to you;
- Disagree with the application of exemptions;

How do I appeal?

All appeals should be made in writing and sent to:-

Information Management
Nottinghamshire Police
Force Headquarters
Sherwood Lodge
Arnold
Notts
NG5 8PP

or alternatively freedomofinformation@nottinghamshire.pnn.police.uk

To deal with your appeal as quickly as possible please provide the unique identification number provided with your response and the reasons for your appeal.

Once we have received your request for appeal, your FOI response will be reviewed in full to identify any problems in the disclosure.

The review will be undertaken by someone different from, and preferably senior to, the original decision maker and this should be completed within 20 working days from receipt, in exceptional circumstances it may be extended by a further 20 working days.

What if I'm still not satisfied?

You can appeal to the Information Commissioner. You can contact the Information Commissioner Office at the following:-

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)

E-mail: casework@ico.org.uk