

Our Ref: 002589/14



Freedom of Information Section
Nottinghamshire Police HQ
Sherwood Lodge, Arnold
Nottingham NG5 8PP

Tel: 101
Ext 800 2507
Fax: 0115 967 2896

16 May 2014

Request under the Freedom of Information Act 2000 (FOIA)

I write in connection with your request for information, which was received by Nottinghamshire Police on 15/04/2014.

Following receipt of your request searches were conducted within Nottinghamshire Police to locate the information you require.

Please find below answers to your questions:-

RESPONSE

Under S 1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that Nottinghamshire Police does hold the information you have requested.

In relation to your questions 1a and b, this information is not recorded in an easily retrievable format. To locate, retrieve and extract the requested information requires a manual search of all invoices going back three years. An initial search revealed a total of 1609 invoices over a 40 month period.

We estimate that to look at one invoice and record the information would take around 2 minutes for which would equate to approximately 53 working hours (for 3.4 years worth of records). This takes the request over the cost threshold of 18 working hours and engages Section 12 (1) of the Act.

This letter constitutes a refusal notice under Section 17(5) of the Freedom of Information Act 2000 with Section 12(1) of the act being applied

12. – (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

Should you wish for the Force to continue with your request, a more accurate figure will be provided within a fee's notice. The cost will need to be paid by you, prior to any further investigation. Please advise if you wish to proceed.

Alternatively you are invited to refine your request to bring it within the cost threshold – perhaps by reducing the number of years you require data for, and resubmitting the request.

In accordance with the Act, once one part of the request is excess cost the whole request exceeds the cost threshold.

In the spirit of the Act but outside of it I can disclose to you the information requested that is not subject to Section 12 of the Act.

I would please like to request information on how often your force has used G4S, Serco or Capita services to support operations.

1.a) What type of services have the three above mentioned companies provide to your force since January 2011? Please provide a breakdown by each company.

Each company provides a range of varied services to Nottingham Police, to detail each service for the past 3 years would have to get copies of all the old invoices and go through them by hand. I have summarised the services below:

CAPITA BUSINESS SERVICES LTD	Professional Services
CAPITA BUSINESS TRAVEL	Business Travel Booking
CAPITA IT SERVICES	IT Consultancy
CAPITA SECURE INFORMATION SOLUTIONS LTD	IT Consultancy & Equipment
CAPITA SECURE MOBILE SOLUTIONS	IT Consultancy & Equipment
CAPITA SECURE RESOURCE SOLUTIONS LTD	Consultancy Fees
CAPITA TRAINING	Design Training Courses
G4S CARE & JUSTICE SERVICES (UK) LTD	Training Courses
G4S FORENSIC MEDICAL SERVICES LTD	Medical Services
G4S INVESTIGATION SOLUTIONS (UK) LTD	Investigation solutions
G4S MONITORING TECHNOLOGIES LTD	Monitoring technology
G4S SECURE SOLUTIONS (UK) LTD	Lone worker devices
SERCO LIMITED	Professional Services Traffic Support

b.) How much was paid in 2011, 2012, 2013 and the first four months of 2014 to each of these companies?

	2011	2012	2013	2014 (First 4 months)
CAPITA BUSINESS SERVICES LTD	2821	3500	10114	1050
CAPITA BUSINESS TRAVEL	0	0	49563	21784
CAPITA IT SERVICES	0	0	75802	0
CAPITA SECURE INFORMATION SOLUTIONS LTD	31005	7677	230603	88113
CAPITA SECURE RESOURCE SOLUTIONS LTD	129720	130491	42077	0
CAPITA TRAINING	0	0	0	0
G4S CARE & JUSTICE SERVICES (UK) LTD	10922	0	5000	0
G4S FORENSIC MEDICAL SERVICES LTD	0	0	548470	417882
G4S INVESTIGATION SOLUTIONS (UK) LTD	0	30	0	75
G4S MONITORING TECHNOLOGIES LTD	0	0	12035	9050
G4S SECURE SOLUTIONS (UK) LTD	0	0	0	0
SERCO LIMITED	9483	5325	9353	0

c.) For each transaction please provide an explanation of why it was paid

The amounts due were paid on completion of works. To go into each transaction would not be possible.

2.a) Have any of these companies provided vehicles, including vans and caravans, for use as police cells?

No

If so:

b.) On how many occasions? N/A

c.) In each case could you please provide a brief description of why the vehicles were used? N/A

d.) Could you please provide the exact cost or an approximation for using vans and caravans as police cells. N/A

Complaints Rights

Your attention is drawn to the enclosed review procedure, which details your right of complaint.

Copyright

Nottinghamshire Police in complying with their statutory duty under Sections 1 and 11 of the Freedom of Information Act 2000 (FOIA) to release the enclosed information will not breach the Copyright, Designs and Patents Act 1988. However, the rights of the copyright owner of the enclosed information will continue to be protected by law. Applications for the copyright owner's written

permission to reproduce any part of the attached information should be addressed to the Force Solicitor, Nottinghamshire Police, Force Headquarters, Sherwood Lodge, Arnold, Nottinghamshire, NG5 8PP.

I would like to take this opportunity to thank you for your interest in Nottinghamshire Police.

Should you have any further enquiries concerning this matter, please write or contact the Freedom of Information Officer on telephone number 0115 9672507 or e-mail freedomofinformation@Nottinghamshire.pnn.police.uk quoting the above reference number.

Yours sincerely

Disclosure Officer

Are you dissatisfied with your response?

Nottinghamshire Police has a duty to implement a complaints process in relation to Freedom of Information Act requests. If you are not content with our response, you may appeal, this process is known as an 'Internal Review'

Internal reviews are intended to be a fair and impartial means of reviewing the original request process.

You can appeal about your request if you:-

- Disagree with the Forces interpretation of your request;
- Believe the Force hold more information than has been disclosed to you;
- Disagree with the application of exemptions;
- Are still waiting for a response and are unhappy with the delay.

How do I appeal?

All appeals should be made in writing and sent to:-

Information Management
Nottinghamshire Police
Force Headquarters
Sherwood Lodge
Arnold
Notts
NG5 8PP

or alternatively freedomofinformation@nottinghamshire.pnn.police.uk

To deal with your appeal as quickly as possible please provide the unique identification number provided with your response and the reasons for your appeal.

Once we have received your request for appeal, your FOI response will be reviewed in full to identify any problems in the disclosure.

The review will be undertaken by someone different from, and preferably senior to, the original decision maker and this should be completed within 20 working days from receipt, in exceptional circumstances it may be extended by a further 20 working days.

What if I'm still not satisfied?

You can appeal to the Information Commissioner. You can contact the Information Commissioner Officer at the following:-

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)

E-mail: casework@ico.org.uk