

Our Ref: 007433/15



Freedom of Information Section
Nottinghamshire Police HQ
Sherwood Lodge, Arnold
Nottingham NG5 8PP

Tel: 101
Ext 800 2507
Fax: 0115 967 2896

16 November 2015

Request under the Freedom of Information Act 2000 (FOIA)

I write in connection with your request for information, which was received by Nottinghamshire Police on 22/10/2015.

Following receipt of your request searches were conducted within Nottinghamshire Police to locate the information you require.

RESPONSE

Under S 1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that Nottinghamshire Police does hold some of the information you have requested.

Please find below answers to your questions:-

I should be grateful if you could furnish me with answers to the following questions as they apply to your police force area:

What arrangements are in place in each police station/custody facility to meet the needs of disabled people who are

- (a) Victims of crime and***
- (b) Alleged perpetrators of crime.***

What facilities exist at police stations/custody facilities to meet the needs of people who use assistance dogs irrespective of their reason for attending such an establishment?

All Custody suites have wheel chairs for use by detainees. All Custody suites have ground floor cells and entry points. Newark Custody in addition has enhanced facilities with wider doors and disability enhanced toilet. All custody suites have hearing loops.



NOTTINGHAMSHIRE
POLICE
PROUD TO SERVE

Notice of rights is available in a pictorial format, together with various other languages.

G4S is contracted to provide 24/7 medical care within our Custody suites.

In addition to translators in different languages, persons qualified to communicate through sign language can be resourced.

Any person for whom there were thought to be relevant issues would be medically assessed to ascertain if fit to be detained, interviewed, etc. and appropriate adult support provided where needed.

In relation to dietary needs, food is available to meet religious, allergy and vegan needs. Additionally if food is required that was not available from stock petty cash has historically been used to obtain acceptable sustenance.

We are not aware of any instances of persons with assistance dogs entering police custody. There are not the facilities within custody to accommodate, care and retain a dog for anything beyond the shortest of visits.

Each of our Police Station front counters are fully accessible externally with Black on Yellow signage (in accordance with DAWN/PDAG advice). This is also displayed in braille and has a text service number for deaf, deafened, hard of hearing or speech impaired visitors.

Inside Police Station we use a loop system and our counters are also fully accessible.

All Police station front counter staff have attended awareness training to identify different needs presented by visitors.

We have an interview room facility enabling us to provide an alternative environment when needed.

Our PDAG members play a large role in our service provision and we work closely with them to provide a fully accessible environment.

Future planning includes live signed British Sign Language (BSL) video link.

All of our Police Stations have disabled access facilities. For partially sighted or blind visitors, we make fairly extensive use of braille signs or raised numbers on Lift buttons, as well as paving patterns to denote changes in level or direction where appropriate.

Nottinghamshire Police also utilise the Pegasus system to make emergency calls more accessible to people who are vulnerable or have disabilities and impairments. There is further information regarding this system available on our website via the following link:

<http://www.nottinghamshire.police.uk/Pegasus>

Complaints Rights

Your attention is drawn to the enclosed review procedure, which details your right of complaint.

Copyright

Nottinghamshire Police in complying with their statutory duty under Sections 1 and 11 of the Freedom of Information Act 2000 (FOIA) to release the enclosed information will not breach the Copyright, Designs and Patents Act 1988. However, the rights of the copyright owner of the enclosed information will continue to be protected by law. Applications for the copyright owner's written permission to reproduce any part of the attached information should be addressed to the Force Solicitor, Nottinghamshire Police, Force Headquarters, Sherwood Lodge, Arnold, Nottinghamshire, NG5 8PP.

I would like to take this opportunity to thank you for your interest in Nottinghamshire Police.

Should you have any further enquiries concerning this matter, please write or contact the Freedom of Information Officer on telephone number 0115 9672507 or e-mail freedomofinformation@Nottinghamshire.pnn.police.uk quoting the above reference number.

Yours sincerely

Disclosure Officer

Are you dissatisfied with your response?

Nottinghamshire Police has a duty to implement a complaints process in relation to Freedom of Information Act requests. If you are not content with our response, you may appeal, this process is known as an 'Internal Review'

Internal reviews are intended to be a fair and impartial means of reviewing the original request process.

You can appeal about your request if you:-

- Disagree with the Forces interpretation of your request;
- Believe the Force hold more information than has been disclosed to you;
- Disagree with the application of exemptions;

How do I appeal?

All appeals should be made in writing and sent to:-

Information Management
Nottinghamshire Police
Force Headquarters
Sherwood Lodge
Arnold
Notts
NG5 8PP

or alternatively freedomofinformation@nottinghamshire.pnn.police.uk

To deal with your appeal as quickly as possible please provide the unique identification number provided with your response and the reasons for your appeal.

Once we have received your request for appeal, your FOI response will be reviewed in full to identify any problems in the disclosure.

The review will be undertaken by someone different from, and preferably senior to, the original decision maker and this should be completed within 20 working days from receipt, in exceptional circumstances it may be extended by a further 20 working days.

What if I'm still not satisfied?

You can appeal to the Information Commissioner. You can contact the Information Commissioner Office at the following:-

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)

E-mail: casework@ico.org.uk