

Our Ref: 007455/15



**Freedom of Information Section**  
Nottinghamshire Police HQ  
Sherwood Lodge, Arnold  
Nottingham NG5 8PP

**Tel:** 101  
**Ext** 800 2507  
**Fax:** 0115 967 2896

17 November 2015

**Request under the Freedom of Information Act 2000 (FOIA)**

I write in connection with your request for information, which was received by Nottinghamshire Police on 22/10/2015.

Following receipt of your request searches were conducted within Nottinghamshire Police to locate the information you require.

Please find below answers to your questions:-

**RESPONSE**

Under S 1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that Nottinghamshire Police does hold the information you have requested.

**Can you please provide me with the following information:**

**1. How many police support volunteers (PSV) were registered with your Force as at 01 October 2015?**

222 (This figure is staff volunteers and does not include Cadets or Specials)

**2. What was the attrition rate for your PSV for the last 12 month recorded period?**

4 volunteers were recorded as leaving between 1 October 2014 and 30 September 2015

**3. What was the total number of hours worked by your PSV for the last 12 month recorded period?**

6218.5 hours total.



**4. Please list the different roles that your PSV undertake and the departments that they work in?**

*City Ops Attachment*

Volunteer-Mobile Phone Theft

*City Police Support Volunteers*

Volunteer-City Citizen Policing Support

*CJ File Preparation*

Volunteer-File Prep Admin Volunteer

*CJ Firearms Licensing*

Volunteer-Admin Volunteer CJ Firearms

*CJ PNC Unit*

Volunteer-PNC Admin Volunteer

*CM Command Support*

Volunteer-Volunteer CM

*CM Enquiry Unit*

Volunteer-Volunteer Counter Clerk

*CM Force Control Rm*

Volunteer-CM Admin Volunteer

*County NP Mans South*

Volunteer-CCTV Viewer

*County NP Newark and Sherwood*

Volunteer-Neighbourhood Policing Newark & Sherwood

*County NP Rushcliffe*

Volunteer-Admin Volunteer(Rushcliffe)

*CS AS Operations*

Volunteer-Facilities Volunteer

*CS Business Development*

Volunteer-Volunteer Role Play Coordinator

*CS Complaints & Misconduct*

Volunteer-CS Complaints Admin Volunteer

*CS Corporate Comms*

Volunteer-Corp Comms Admin Volunteer

*CS HR Operations*

Volunteer-HR Admin Volunteer

*CS Partners*

Volunteer-Mystery Shopper Volunteer  
Volunteer-Police Band Member

*CS Printing*

Volunteer-Printing Volunteer

*CS Training Delivery*

Volunteer-CS Neighbourhood Policing

*Partnerships EMSOU*

Volunteer-Admin Volunteer Trg Dept

*Police Support Volunteers*

Volunteer-Citizen Policing Support

**5. Please describe any plans to increase the number and/or roles to be undertaken by your PSV in the future?**

No information held. We are currently determining the size of our PSV workforce and updating our databases therefore we have currently no plans to increase our PSV numbers whilst this is still on-going.

**6. What is the estimated cost for recruitment, training, expenses and management of your PSV per head?**

No information held. Nottinghamshire Police do not hold an estimated cost for this. We are doing a VIVA calculation for volunteering in December, this is when the figure will be determined.

**Complaints Rights**

Your attention is drawn to the enclosed review procedure, which details your right of complaint.

**Copyright**

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I would like to take this opportunity to thank you for your interest in Nottinghamshire Police.

Should you have any further enquiries concerning this matter, please write or contact the Freedom of Information Officer on telephone number 0115

9672507 or e-mail [freedomofinformation@Nottinghamshire.pnn.police.uk](mailto:freedomofinformation@Nottinghamshire.pnn.police.uk)  
quoting the above reference number.

Yours sincerely

**Disclosure Officer**

## **Are you dissatisfied with your response?**

Nottinghamshire Police has a duty to implement a complaints process in relation to Freedom of Information Act requests. If you are not content with our response, you may appeal, this process is known as an 'Internal Review'

Internal reviews are intended to be a fair and impartial means of reviewing the original request process.

You can appeal about your request if you:-

- Disagree with the Forces interpretation of your request;
- Believe the Force hold more information than has been disclosed to you;
- Disagree with the application of exemptions;

### **How do I appeal?**

All appeals should be made in writing and sent to:-

Information Management  
Nottinghamshire Police  
Force Headquarters  
Sherwood Lodge  
Arnold  
Notts  
NG5 8PP

or alternatively [freedomofinformation@nottinghamshire.pnn.police.uk](mailto:freedomofinformation@nottinghamshire.pnn.police.uk)

To deal with your appeal as quickly as possible please provide the unique identification number provided with your response and the reasons for your appeal.

Once we have received your request for appeal, your FOI response will be reviewed in full to identify any problems in the disclosure.

The review will be undertaken by someone different from, and preferably senior to, the original decision maker and this should be completed within 20 working days from receipt, in exceptional circumstances it may be extended by a further 20 working days.

### **What if I'm still not satisfied?**

You can appeal to the Information Commissioner. You can contact the Information Commissioner Office at the following:-

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)

E-mail: [casework@ico.org.uk](mailto:casework@ico.org.uk)